

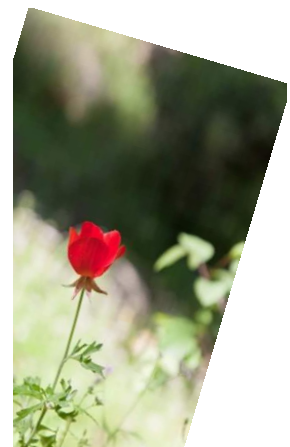
The HUG Annual Report

2016

The Nancy Caroline



ע"ש ננסי קרוליין
לזכר רון רוזין



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Continuous Activities

- This year 91 new patients were cared for whilst 33 we continued treating from the previous year. A total of 124 families were treated through 2016.
 - Direct contact was maintained with some 250 family members.
 - On average 32 patients were treated at any given time, with a peak of 42 during the summer which created pressure for our professional staff, however they did cope well with the influx.
 - Pre-treatment advisory meetings continued to be offered to families outside the regular treatment cycle.
 - The forum of families whose members were treated by HUG held its annual gathering.
 - A group of bereaved spouses held six meetings during the year.
 - Two third-year social-work students from the Tel Hai college joined HUG's staff for the year as part of their practical requirements.
 - Medical students from the Safad Medical Center received guidance from HUG's staff and joined HUG's teams for home visits.
- Patient families were invited to Jewish Holidays celebrations together with HUG's personnel.



Staff Development

- Periodic staff meetings supervised by a professional psychologist dealt with compassion fatigue and caregiving situations.
- Personal meetings of staff members with the management team enabled mutual feedback and the cultivating of ideas for improvements and innovation.
- HUG's representatives participated in a series of professional forums and seminars exchanging knowledge and ideas with fellow professionals, e.g. Palliative Medicine workshop at the Hadassah Hospital; International seminar on Bereavement in Eilat; Hospice Day in Rambam Hospital; Psycho-oncology seminar etc.
- An Annual Working Plan was developed by the management in co-operation with the staff. A quarterly follow-up process monitored and supervised closely the implementation.
- A monthly Journal Club dealt with various practical as well as academic professional issues. Sessions led by both staff members and guest lecturers.
- Our annual staff trip was enjoyed a full day excursion involving social as well as fun activities



Sharing knowledge

- A full day seminar for the Matav professional staff
- A series of lectures in end-of-life course at the Tel Hai college
- Co-operation meetings with the Golan Municipality Health & Welfare departments
- Lectures on Palliative Care in training courses of Maccabi HMO management team
- Lectures on Palliative Care at the Clalit HMO training course for family doctors
- Clinical training at oncology nursing course at the Rambam Hospital
- The traditional bi-centennial seminar on Palliative care, based on case studies, attracted about 200 professionals from all over the land.

"Thanks for your hospitality as well as for a superb seminar held for our Northern team – social workers, nurses and gerantologists, and for revealing to us the world of palliative care."

"On behalf of the Nazareth Hospital team we want to thank for the organization, the presentations and general atmosphere. We enjoyed every moment."

"We want to thank the many who attended the "Shula Forum"... Special thanks to the HUG team for an educating, moving and inspiring case study"

"... The gem in the crown was the case of Yael's mother. It opened an opportunity to participate in an experience both professionally and emotionally... diving into depths of unbearable pain and still feeling protected and safe".

"I wanted to convey my deep impression of this year's seminar which was elegant and intelligent. The location, the pleasant touch, the flowers and the food radiated warmth and hospitality. The themes, the way of presenting them plus the people – all added up to a perfect whole"

Guests and Visits

- Dr. Zarka, the incoming general manager of the Sief Hospital in Safad, met with HUG's team, learned about its activities and presented his vision on health services in the northern periphery.

Dr. Zarka emphasized the long continuous co-operation between HUG and the hospital.



- Yigal Levine, the representative of the Kadoorie Charitable Foundation in Israel, attended a board meeting. It is the first time Kadoorie joined our HUG donors.
- David Grossman of the Silvian Foundation welcomed Rosh HaShana with HUG's staff. Mr. Grossman was expressed his appreciation and pledged the foundation's support for the next year.



- A delegation from YALE U, headed by Dr. Deena Shulman Green, joined HUG for a full day.



Fund raising in the Community

- "Seeds of Colour", an exhibit of Golan photographs was held in Givat Yoav. All proceeds were dedicated to HUG.



- Professional swimmers swam side by side with local amateurs in a "Swim for a Cause Day" in Sde Nehemia.
- At the annual fair in Kibbutz Mahanayim, teenagers sold goods collected during the year to raise funds for HUG and the Oncology Institute in Zfat.



- The 2016 community projects brought a significant raise in the number of private donors

A Glance into Next Year

- Maintaining a high professional level through continuous learning, improving and sharing knowledge with colleagues in the field of palliative care.
- Creating a computerized medical data base for patients' files and to improve our administration.
- Forming and improving cooperation with parallel and complementary care-systems.
- Extending educational activities in the region's communities to enhance awareness regarding palliative care.
- Promoting the planning of a regional palliative care center

